

PaymentSpring Direct Release Notes for September, 2021

Effective September 8, 2021, PaymentSpring Direct will implement enhancements for:

Tax ID Format Change

Client Action

Client action is not required for these enhancements.

Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements.

Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The PaymentSpring Direct User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing.

If you have any questions, contact PaymentSpring Client Services at ClientServices@PaymentSpring.com or 1.866.431.4637.

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Tax ID Format Change

PaymentSpring Direct has enhanced functionality to enable two number formats or methods for entering the Tax ID via the PS Direct Boarding API or manual entry on the Merchant Details screen in the PS Direct Admin Portal. The first method is the traditional format of 9 digits that includes a hyphen (12-3456789); the enhancement also supports a second format of 9 digits without a hyphen (e.g., 123456789).