

PaymentSpring Direct

Release Notes for May, 2021

PaymentSpring Direct will implement enhancements for:

- Elavon Converge Recertification
- ACH Return File Enhancements
- Peoples Trust Response Mapping Fixes

Client Action

Client action is not required for these enhancements.

Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements.

Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The PaymentSpring Direct User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing.

If you have any questions, contact PaymentSpring Client Services at ClientServices@PaymentSpring.com or 1.866.431.4637.

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Elavon Converge Recertification

PaymentSpring Direct completed its recertification with Elavon Converge, effective May 24, 2021. PS Direct clients use Elavon Converge for credit card processing. Clients are required to have an Elavon merchant account that has access to the Converge platform. This recertification enables PS Direct clients to continue utilizing authorization and capture processing on the Converge platform.

ACH Return File Enhancements

PaymentSpring Direct has enhanced the ACH return file process so that client files can be received sooner and enable clients to receive more timely notifications. Previously, the PS Direct returns process ran once per day at 8:00 AM CT. The process has been modified to run starting at 5:00 AM CT and continue running every 15 to 30 minutes looking for ACH return files from the sending bank. When an ACH return file is received from the sending bank, PS Direct will immediately process the file and create the client ACH return file.

Peoples Trust Response Mapping Fixes

PaymentSpring Direct has implemented a correction to how the Peoples Trust credit card response message was being mapped to the PS Direct credit card response message. The Peoples Trust response message provides a large string of data on every transaction. The way the string of data was being returned to PS Direct clients in the <ResponseCode> has been corrected. Previously, a decimal point was returned in error in the processed amount fields. As a result of these mapping updates, no decimal point will be returned and clients will receive the correct information needed in the expected fields.