Nelnet Payment Services
Release Notes for December, 2023

Implementation Summary

Nelnet Payment Services (NPS) will perform internal maintenance and deploy the projects mentioned in these release notes as follows:

PROD Deployment for December 11, 2023:

- **Internal BIN Service Changes** – As part of our continued compliance with the April, 2022 mandate set by the International Organization for Standardization (ISO) which expanded the length of a BIN (Bank Identification Number) from six to eight digits, NPS Direct will begin using its own internal BIN service.
- **New ACH API Response Code** – To support recent changes related to the Amount field, NPS has added error code 1060 which will display only when there are more than ten characters in the Amount field in ACH requests. The message description is as follows: Amount cannot exceed 10 characters.
- **Grant List Service API** – NPS will introduce a new Grant List Service API which will be used as an internal risk mitigation tool for remittance processing. Because this API is intended for internal use only, questions should be directed to NPS Product Management.
- **Westpac Integration** – Refer to the next page for information about this integration.

PROD Deployment for December 13, 2023:

- **Reporting Updates for the Merchant Portal** – A series of updates and enhancements will be made in the NPS Direct platform:
  - **Gateway ACH Bridge Report Updates** – Updates to improve the look-and-feel of reports, including updates to pagination to correctly display all results after clicking **Show All** will be made. The ACH Activity V2 report will be updated to include the Payment Request ID as part of the report export feature.
  - **New Client Depository Accounts Report** – This report is for internal use by the Compliance and Risk team to provide a report detailing approved bank changes.

Multi-Iteration

The following projects have additional development and testing requirements and will not be live at the time of the deployment date indicated above. Instead, they are part of a multi-phase project which will be implemented at a later date:
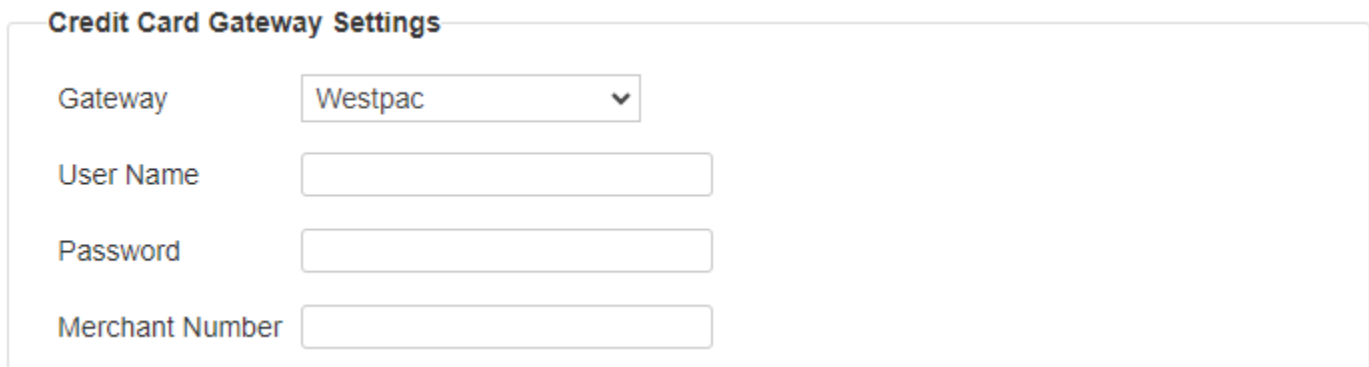
- Payfac Support for All Card Types
- Apple Pay Recurring Handling

Westpac Integration

NPS Direct has completed an integration with Westpac utilizing the PayWay Classic API. This integration enables NPS Direct to utilize authorization and capture processing on the PayWay platform for credit card transactions in Australia. Clients will be required to have a Westpac merchant account that has access to the Westpac PayWay Classic platform.

Following is an example of the Credit Card Gateway Settings section which shows Westpac as the Gateway; along with descriptions of other fields:

Gateway – Always set to Westpac

User Name – The user name assigned to the merchant by Westpac

Password – The password used by a specific user account to gain access to the system; the merchant determines the password. This field displays only when you are creating a new record or editing a record.

Merchant Number – Also known as a MID; a specific identification number attached to a business that tells the payment processing systems involved in a transaction where to send funds

Client Action and Recommended Testing

Client action is not required for these enhancements. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected. For general assistance, contact NPS Client Services or call 1.866.431.4637.