

Nelnet Payment Services

Release Notes for November, 2023

Implementation Summary

Nelnet Payment Services (NPS) will deploy this project to PROD on November 8, 2023:

- **Updates to MFA Functionality** – NPS continues to enhance the recently released MFA (Multi-Factor Authentication) functionality, which includes updates in the Merchant Portal. A caching issue, which had resulted in login errors, has been resolved; and, in addition, the Forgot Password/Reset Password link has been updated and retested to ensure that the feature is working properly.

Client Action and Recommended Testing

Client action is not required for these enhancements. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637.

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