

Nelnet Payment Services

Release Notes for October, 2023

Implementation Summary

Nelnet Payment Services (NPS) will deploy the projects mentioned in these release notes to PROD on October 18, 2023:

- **TotalMoney Field Validation** – Edits related to non-numeric data have been added. Error code 1128 will display the following message: The TotalMoney field is invalid.
- **Elavon viaConex Updates**: A fix has been made to correct an invalid message format sent for refund transactions.
- **Global Formatting** – A fix has been made to ensure proper formatting for the values that are sent in the market-specific data field.

Internal Maintenance Updates

The following project being deployed is related to internal NPS maintenance:

- **Partial Auth Handling** – Changes have been made to ensure that partial authorization transactions are always turned off and set to “no” by default for all processors.

Multi-Iteration

The following projects have additional development and testing requirements and will not be live at the time of the deployment date indicated above. Instead, they are part of a multi-phase project which will be implemented at a later date:

- **Risk Service** – A fix has been made to prevent transactions from being rescored.
- **Apple Pay Onboarding** – The onboarding process has been enhanced to be automated.
- **Payment Facilitator** – At this time, enhancements are ongoing.

Client Action and Recommended Testing

Client action is not required for these enhancements. However, activation of the Risk Service requires coordination with Nelnet Payment Services. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637. If you have questions about the Risk Service, contact [NPS Product Management](#) for assistance.

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