

Nelnet Payment Services

Release Notes for September, 2023

Implementation Summary

Nelnet Payment Services (NPS) deployed this project to PROD on September 13, 2023:

- MFA Functionality Added to Portals
 - The Admin and Merchant Portals have been updated with MFA (Multi-Factor Authentication) functionality in order to comply with updates to FTC regulations and increase security to these portals. Refer to the [MFA Setup Guide](#) for details.

Multi-Iteration

The following projects have additional development and testing requirements and will not be live at the time of the deployment date indicated above. Instead, they are part of a multi-phase project which will be implemented at a later date:

- Apple Pay Integration and Certification
- NPS Risk Service API Updates
- Gateway ACH Bridge Enhancements

Client Action and Recommended Testing

Client action is not required for these enhancements. However, activation of the Risk Service requires coordination with Nelnet Payment Services. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

If you have questions, contact [NPS Client Services](#) or call 1.866.431.4637 for assistance.

If you have questions about the Risk Service, contact [NPS Product Management](#) for assistance.

The information in this document is confidential and proprietary and is distributed to Nelnet Payment Services clients for their exclusive use in operating NPS applications. It may not be reproduced in any form without prior written permission from NPS, LLC.