

Nelnet Payment Services

Release Notes for October, 2023

Implementation Summary

Nelnet Payment Services (NPS) will deploy the projects mentioned in these release notes to PROD on October 4, 2023:

Internal Maintenance Updates

The following project being deployed is related to internal NPS maintenance:

• MFA (Multi-Factor Authentication) URL Fix

Multi-Iteration

The following projects have additional development and testing requirements and will not be live at the time of the deployment date indicated above. Instead, they are part of a multi-phase project which will be implemented at a later date:

- Westpac (Future Integration)
 - Additional information about this project is provided on the next page.

Client Action and Recommended Testing

Client action is not required for these enhancements. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

If you have questions, contact <u>NPS Client Services</u> or call 1.866.431.4637 for assistance.

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Westpac (Future Integration)

NPS Direct is planning to integrate with Westpac utilizing the PayWay Classic API. This integration will enable NPS Direct to utilize authorization and capture processing on the PayWay platform for credit card transactions in Australia. Clients will be required to have a Westpac merchant account that has access to the Westpac PayWay Classic platform.

Following is an example of the Credit Card Gateway Settings section which shows Westpac as the Gateway; along with descriptions of other fields:

Credit Card Gatewa	y Settings	
Gateway	Westpac	~
User Name		
Password		
Merchant Number		

Gateway – Always set to Westpac

User Name – The user name assigned to the merchant by Westpac

Password – The password used by a specific user account to gain access to the system; the merchant determines the password. This field displays only when you are creating a new record or editing a record.

Merchant Number – Also known as a MID; a specific identification number attached to a business that tells the payment processing systems involved in a transaction where to send funds