

# Nelnet Payment Services

## Release Notes for July 2025

### Implementation Summary

Nelnet Payment Services (NPS) will deploy the following projects to the UAT and Production environments on July 16, 2025.

- **Merchant Portal Report Fix** – NPS has resolved an issue that caused errors in Merchant Portal reports when an individual's name contained a % (e.g., John% Smith" or "Joh20%n Smith").

### Multi-Iteration

The following project has additional development and testing requirements and will not be live when it is deployed:

- **Network Token Configuration** – A new Use Network Token configuration field will be added to the Credit Card Gateway Settings section of the Admin Portal.

### Client Action and Recommended Testing

Client action is not required for these enhancements. However, you should review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients who choose to utilize these features are strongly encouraged to complete testing prior to implementing them in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637.

The information in this document is confidential and proprietary and is distributed to Nelnet Payment Services clients for their exclusive use in operating NPS applications. It may not be reproduced in any form without prior written permission from NPS, LLC.