

Nelnet Payment Services

Release Notes for June 2025

Implementation Summary

Nelnet Payment Services (NPS) will deploy the following project to the UAT environment on June 4, 2025. The Production deployment date is yet to be determined.

• Character Validation Update – NPS has implemented a fix to correct the way the <AcceptorStreetAddress> element is edited to allow all valid characters. Information about this element is available in the Nelnet Payment Services Web API Credit Card Transaction Specifications document:

<acceptorstreetaddress></acceptorstreetaddress>	The street address at the acceptor (merchant), which should include street number, street name, and other identifiers of the precise location, such as a building or unit number. For payment facilitator-enabled transactions, the submerchant street address must be provided.
	Format Type: Alphanumeric, allows limited special characters: A-Za-z0-9space@\$+!-{}[]'\"? -~`*()/. Length: 25
	Required: Conditional; If PaymentFacilitatorId is sent in the request, then the Acceptor Street Address should be sent for these transactions.
	Example: 1234 Main Street Suite 1

Client Action and Recommended Testing

Client action is not required for these enhancements. However, you should review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients who choose to utilize these features are strongly encouraged to complete testing prior to implementing them in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact NPS Client Services or call 1.866.431.4637.

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