

Nelnet Payment Services

Release Notes for May 2025

Implementation Summary

Nelnet Payment Services (NPS) will deploy the following projects to the UAT environment on May 21, 2025 and to the Production environment on May 28, 2025:

- **ACH Duplicate Check Handling** – NPS has implemented a fix to improve the process and mechanisms for identifying duplicate ACH transactions.

Client Action and Recommended Testing

Client action is not required for these enhancements. However, you should review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients who choose to utilize these features are strongly encouraged to complete testing prior to implementing them in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637.

The information in this document is confidential and proprietary and is distributed to Nelnet Payment Services clients for their exclusive use in operating NPS applications. It may not be reproduced in any form without prior written permission from NPS, LLC.