

Nelnet Payment Services

Release Notes for August, 2024

Implementation Summary

Nelnet Payment Services (NPS) will deploy this project to **Production** on August 28, 2024:

- **Account Updater Enhancements** – NPS is adding logic to change the Account Updater response code to 997. This code indicates that we received a response from TSYS that the expiration date was updated; however, the date received is expired.

Response/ Reject Code	Response/Reject Definition (Short Description)	Troubleshooting Tips
997	Expired Expiration Date	Indicates the expiration date received from the third party was expired.

Client Action and Recommended Testing

Client action is not required for these enhancements. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637.

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