

Nelnet Payment Services

Release Notes for August, 2024

Implementation Summary

Nelnet Payment Services (NPS) will deploy this project to **Production** on August 7, 2024:

- **ACH Account Validation Process Enhancements** – NPS is implementing enhancements to support the ACH Account Validation process and ensure correct caching is occurring for all responses. The ACH Account Validation API, ACH Token API, and ACH Payments API will be enhanced to return the new OriginalReturnCode field. If the bank account was previously validated, the OriginalReturnCode will be included in the response. The specific caching guidelines are as follows:
 - For GOOD and UNKNOWN responses with Direct return code 0 and 2, respectively, NPS will cache for 365 days.
 - For BAD responses with Direct return code 1, NPS will cache for four hours.

Client Action and Recommended Testing

Client action is not required for these enhancements. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637.

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