

Nelnet Payment Services

Release Notes for January, 2024

Implementation Summary

Nelnet Payment Services (NPS) will deploy the projects mentioned in these release notes as follows:

PROD Deployment for January 30, 2024:

- **MFA Implementation** – NPS continues to enhance MFA (Multi-Factor Authentication) functionality for both its Direct and Gateway platforms.

Multi-Iteration

The following project has additional development and testing requirements:

PROD Deployment for January 31, 2024:

- **Payfac Certification Testing** – NPS will be enhancing Payfac functionality to enable all card types, including Discover.

Client Action and Recommended Testing

Client action is not required for these enhancements. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637.

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