

# Nelnet Payment Services

## Release Notes for January, 2024

### Implementation Summary

Nelnet Payment Services (NPS) has performed internal security maintenance and deployed the project mentioned in these release notes to PROD on January 24, 2024.

- **MFA Functionality Updates (Direct)** – NPS continues to enhance the recently released MFA (Multi-Factor Authentication) functionality in its Direct platform. A caching issue, which had resulted in login errors, has been resolved. In addition, functionality has been added to enable all user types to be displayed and to improve the internal search feature to identify all registered MFA users.

### Internal Security Updates

The following projects being deployed are related to internal NPS maintenance:

- Payments-API Security Updates
- Gateway ACH Bridge Security Updates

### Multi-Iteration

The following project has additional development and testing requirements and will not be live at the time of the deployment date indicated above.

- **MFA Implementation (Gateway)** – NPS will implement components of MFA functionality on January 24, 2024 in its Gateway platform. This functionality is scheduled to go live on January 30, 2024.

### Client Action and Recommended Testing

Client action is not required for these enhancements. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637.

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