

Nelnet Payment Services

Release Notes for January, 2024

Implementation Summary

Nelnet Payment Services (NPS) has performed internal security maintenance and deployed the project mentioned in these release notes to UAT January 11, 2024. The PROD deployment will be scheduled for January 17, 2024.

- **ACH Response Error Code Changes** – NPS has removed two outdated response error codes (1036 and 1037) and updated the description for error code 1038 as follows: “Effective Entry Date must be numeric in the format YYMMDD and equal to or greater than today’s date.”

Internal Security Updates

The following projects being deployed are related to internal NPS maintenance:

- NPS Risk Service Security Updates
 - Risk-API Version: 2023.12.13.0 and Risk-Service Version: 2023.12.20.0

Client Action and Recommended Testing

Client action is not required for these enhancements. However, activation of the Risk Service requires coordination with Nelnet Payment Services. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected.

For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637. If you have questions about the Risk Service, contact [NPS Product Management](#) for assistance.

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