

# Nelnet Payment Services

## Release Notes for December, 2023

### Implementation Summary

Nelnet Payment Services (NPS) will perform internal security maintenance and deploy the projects mentioned in these release notes as follows:

#### PROD Deployment for December 20, 2023:

- **Session Timeout Parameters Expanded** – To improve UI functionality, the session inactivity/logoff timeout period parameters have been expanded from fifteen minutes to eight hours.
- **Payment Batch Enhancements** – NPS is enhancing its Payment Batch jobs with the addition of new 706 (Recurring Information) and 707 (Additional Information 2) credit card transaction addenda records.
- **Internal Remittance Controls** – NPS is adding an internal indicator on merchant records in the Admin Portal. This indicator will enable NPS to designate incoming requests for a merchant as remittance and enforce remittance controls for Payment Hub remittance payments.

### Client Action and Recommended Testing

Client action is not required for these enhancements. Review this information to determine potential impacts to your business processes, policies, and systems to support these enhancements. Clients that choose to utilize these features are strongly encouraged to complete testing prior to implementing in their production environment.

The NPS User Acceptance Test (UAT) environment is available for clients to test new functionality and for regression testing. NPS strongly recommends that you perform regression testing to ensure that your system continues to perform as expected. For general assistance, contact [NPS Client Services](#) or call 1.866.431.4637.

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